

QUALITY, ENVIRONMENTAL AND HEALTH & SAFETY POLICY

Cooperativa Ceramica d'Imola believes in the value of quality, environment, health and safety and it therefore believes that its objectives must be pursued and implemented by identifying and assessing the risks and opportunities in all sectors of the Company, also preventing environmental pollution, with strategies and plants that allow environmental impacts to be minimised, reducing them and where possible improving them, and which allow optimum and effective use of all resources, respecting the environment and protecting workers' health and safety, providing safe and healthy working conditions for the prevention of work-related injuries and illnesses.

Cooperativa Ceramica d'Imola has adopted an Integrated Quality – Environmental - Health and Safety Management System conforming to UNI EN ISO 9001:2015, UNI EN ISO 14001:2015, and UNI ISO 45001:2018, therefore making available all resources necessary to contain risks and achieve the following objectives:

- to understand, to satisfy the requirements and to exceed customers expectations by limiting risks and improving the services and products in compliance with the product standards in force and environmental protection;
- to guarantee a prompt and appropriate pre-sales and after-sales service so as to supply technical support for the correct positioning and use of its own products;
- to improve the company image and competitiveness on the market by company territorial expansion and accessing new market areas;
- to make the most of the capacities and creativity of its human resources, involving them in the Quality, Environmental, Health and Safety objectives set and providing them with suitable training to set new objectives and targets;
- to promote workers' consultation and participation to make them aware that their activities represent an integral part of continuous improvement
- to achieve continuous improvement of production processes and the environmental aspects linked to them by adopting innovative technical and plant-engineering resources;
- to guarantee that test results and measurements are efficient, reliable, credible and applied correctly by planning maintenance and plant, equipment and instrumentation checks;
- to create relationships and opportunities by continually involving suppliers for achieving company goals;
- to continuously improve company Management System processes by basing strategic decisions on objective data obtained by monitoring the processes themselves and using pre-defined System indicators and implementing effective risk analysis for problem prevention;
- to contribute to improvement of the social context of which it is a part, respecting the people and the environment where it is located;
- to commit to the prevention of crimes in accordance with art. 25 undecies of Legislative Decree 231/2001.

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In order to achieve these objectives, Cooperativa Ceramica d'Imola firmly believes that:

- The environment and workers' health are a common good that must be safeguarded and protected;
- observing and complying with all applicable laws and regulations governing industrial activities in force is essential to running this;
- its factories and production plants and the work activities carried out in them must be integrated as much as possible with the local territory and the resulting environment impact must produce as little discomfort as possible to the local community;
- it is necessary to continue to ensure that in the environmental field the activity is not limited to satisfying the institutional skills only, but deals with management, knowledge, training and education initiatives;
- it is necessary to commit to eliminate the dangers and reduce the risks for Health and Safety at work, setting objectives to obtain a continuous improvement of the Management System
- Transparency and clarity are essential conditions for conducting company business at all levels.

Cooperativa Ceramica d'Imola wishes to extend this attitude to all of the people it has dealings with, including suppliers, customers, institutions and the general public.

Therefore, without prejudice to compliance with legal requirements, the company expresses its desire to continuously improve its environmental performance to prevent pollution, activating all necessary technical and economic resources.

In view of the significant results achieved over the years, Cooperativa Ceramica d'Imola confirms its Quality, Environmental and Safety Policy principles and proposes, with renewed commitment, to make products that are as environmentally-friendly as possible, at the same time maintaining a high level of quality, that allows the company to keep earning the trust of fellow citizens and all of its customers.

The Chairman's office assigns the Quality Manager, the Environmental and Safety Manager the task of implementing the Management System in such a way that it is consistent with the Policy expressed, the objectives set and complies with the reference standards and regulations.

Stefano Bolognesi

il Presidente

Imola, 20/05/2021

